

Interested in improving the healthcare journey in your community?

The Change Foundation seeking a coalition of providers, patients and caregivers as it launches unique project to improve seniors' healthcare experience

CALL for LETTER of INTENT (LOI)

July 7, 2011

The Plan

The overarching goal of The Change Foundation's *Strategic Plan* is to improve the individual and informal caregiver's experience as they move in, out of, and across Ontario's healthcare system over time, as their health changes. To help reach that goal, the Foundation promised "to scout for, incubate and create innovative quality improvement solutions to address key problematic transitions in healthcare delivery identified by those who use the services and those who care for them."

Over the next four years, The Change Foundation is channelling its resources into making that real. In *The Storyboard*, we explain that we have narrowed our patient focus to seniors with chronic health conditions and their family and friend caregivers. And now, we begin our search for a coalition of providers, patients and caregivers in one community/region in Ontario committed to working differently -- to co-designing improvements that span the continuum of care, to making improvements that stick and can spread across the province.

To that end, we are launching a unique signature project called **Partners Advancing Transitions in Healthcare (PATH): A first with Ontario patients.**

The Project and The Purpose

The aim of **PATH** is to engage and support a community coalition of providers and patients and their family and friend caregivers to redesign care delivery to address problems that they identify together. Read these *LOI Guidelines* for more information.

"We think this work is bold and groundbreaking and has great potential to cement and incite change," said The Change Foundation CEO Cathy Fooks. "Together with our partners in the community, we will try to prove in the field that you can successfully co-design - with health-system users and providers - services, processes, journeys, and systems in Ontario that will be sustainable across the continuum of care."

The Pitch

The Change Foundation will select one community and will provide resources to that community to build and support the provider-patient partnership, engage patients and caregivers in co-design, provide process design and improvement expertise, and to manage the project overall. Through involvement of a broad partnership reflecting the continuum of care, PATH will focus on seniors with chronic health conditions and on

improving their whole healthcare experience as they transition between and among healthcare settings.

The Process

This innovative multi-year investment will use a competitive process to select a community willing to work with patients and caregivers to look at all aspects of its service delivery, and to make changes where needed. It will be a two-staged selection process beginning with this letter of intent phase over the summer and early fall followed by an invitational Request for Proposal process in the late fall/early winter.

We invite organizations to come together to assemble a coalition of community partners and to submit a Letter of Intent (LOI) to be considered for selection as the **PATH** partnership to co-design care transitions. We encourage you to contact us for more information or with any questions you might have. Thank you for your continued interest in The Change Foundation.

Next on the PATH

After reading the *LOI Guidelines*, you will need to fill out the *Submission Template* and the *Partner Profile*. Read these *Q&As* to help you complete those documents.

The Mini-Movie Preview

If you want to grasp what The Change Foundation and the PATH project are all about, please watch *Who is The Change Foundation*.